



SERVICE AGREEMENT

- I. **PURPOSE:** The **City of Snook** is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Snook will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS:** The following unacceptable plumbing practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT:** The following are the terms of the service agreement between the *City of Snook Water and Sewer Department* and _____ (the Customer).
 - A. The City of Snook will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
 - B. The Customer shall allow his property to be inspected for the possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the City of Snook or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the City of Snook's normal business hours.



- C. The City of Snook shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the City of Snook. Copies of all testing and maintenance records shall be provided to the City of Snook.
- F. The Customer shall appear, in person, at City Hall to declare intent to stop services and complete the Service Termination Form.
- IV. **ENFORCEMENT:** If the Customer fails to comply with the terms of the Service Agreement, The City of Snook shall, at its option, terminate service or properly install, test, and maintain and appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

All Information below must be filled out before services will be turned on.

Customer/Developer Name: _____ **Phone#** _____

Service Address: _____

Mailing Address: _____ **Email:** _____

DL# _____ **State** _____ **SS#** _____

Customer Signature: _____ **Date:** _____

Deposit Owed: \$ 100 **Connection Fee(s):** \$ _____

For Office Use Only

Acct#: _____

Deposit: **CASH** **Check #:** _____ **MO:** _____

Received By: _____ **Date:** _____

Closing/Move-In Date: _____

Beginning/Final Reading: _____

Meter#: _____ **EID#** _____

Finalized: _____

Notes: _____